



ThriveAgri™

ThriveAgri Pallet Terms and Conditions

Effective 13th December 2021

1. Introduction and Purpose

1.1. This Pallet Policy outlines the rules and requirements for the transfer of CHEP pallets between ThriveAgri and its customer/s (referred to as “receiver”).

2. Pallets

2.1. ThriveAgri will only take responsibility for Hire Pallets under the terms included below unless a separate written agreement is in place.

3. Equipment

3.1. ThriveAgri will only accept the transfer of good quality CHEP onto its accounts. The transfer of other CHEP equipment will not be accepted. Plain pallets are not returned or exchanged.

4. Pallets on Delivery

4.1. ThriveAgri will one for one exchange with the receiver. If one for one pallet are not available for exchange, then ThriveAgri will transfer the pallets to the receiver's pallet account. If transfer to a receiver is unsuccessful or receiver does not have a pallet account, ThriveAgri reserves the right to apply a charge (see 5.1. below).

5. Charge for Hire Pallets not recovered

5.1. A charge of \$60 per pallet (includes GST, administration fee and compensation for hire costs incurred) will be levied on the customer where ThriveAgri cannot balance the Hire Pallets used in providing services for that customer (for example, through an inability to retrieve pallets or complete a pallet transfer).

6. Variations

6.1. No variations are to be made to these pallet terms or additional agreements to be made unless agreed upon in writing by the ThriveAgri General Manager.